



CHALET SPITZHORN

YOUR PEAK GETAWAY

HOUSE RULES

Dear Guests

Our vacation home should be like your second home. We would like you to be comfortable and able to relax. We have put a lot of effort into the furniture and hope you will find everything you need. The following house rules are intended to help ensure a harmonious stay. We have also listed some rules that we hope you will understand. By treating the apartment properly, you will help us continue to provide you and other guests with satisfactory accommodation in the future.

General

If you miss anything in the apartment or if you need help, please contact us with confidence. All things that are in the apartment or on the terrace, or belong to it, may and should be used by the guests. Please handle the entire rental property and inventory with care. Please ensure that your fellow travelers also comply with the rental conditions.

Kitchen

Please handle the kitchen equipment and technical equipment with care. Since nobody likes a dirty kitchen, please only put crockery, pots and cutlery in the cupboards if they are clean and dry. Please do not place hot pots and other hot objects on the table or worktop without a coaster. Always use a cutting board as a base for cutting. Please leave the interior of the oven and microwave in a clean condition.

Damages

No one intentionally breaks things, but breaking something can happen to anyone. We would be pleased if you inform us about the damage that has occurred so that we do not only discover it after your departure / during the final cleaning. The renter is liable for damages in the amount of the replacement cost.

Ventilation

To avoid mold formation, we ask you to ventilate the rooms sufficiently, at least once a day for 5-10 minutes and especially after showering.

Duty to take care

We ask our guests to treat the rental property with care and to ensure that fellow travelers and relatives also comply with the rental conditions. The entrance door should always be closed and locked with a key when leaving the house. Likewise, all windows must be closed when leaving the apartment in order to avoid possible damage caused by storms or burglary. Water and electricity resources should be used considering the environment.

Waste disposal

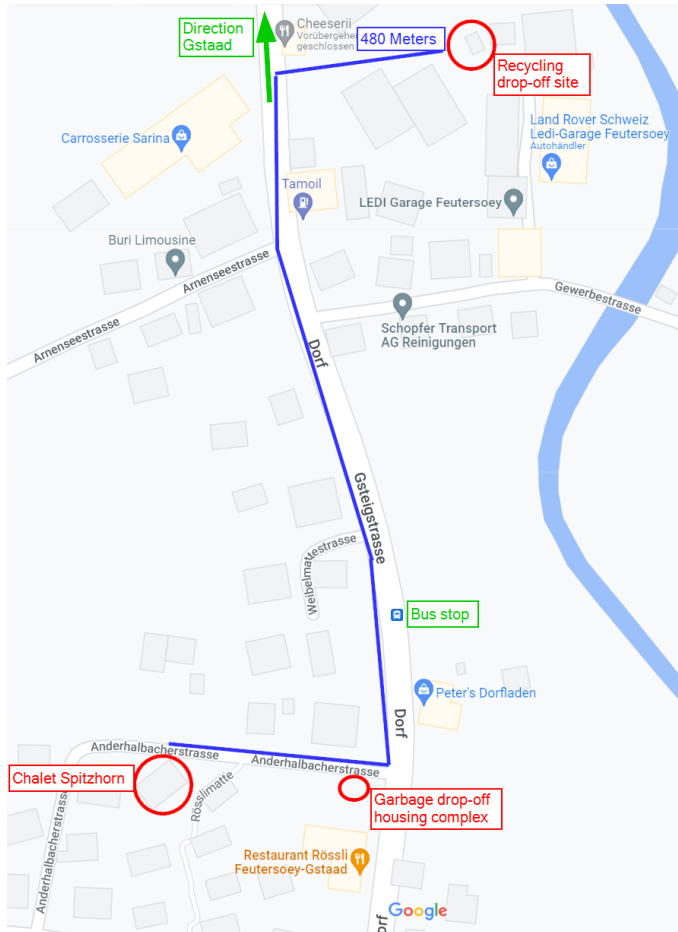
Waste may be sorted and disposed of separated by recyclable waste (Cardboard, Glass, Aluminum and Tin cans) and residual waste. Waste has to be bagged in specifically labeled, prepaid waste disposal bags before it can be disposed into the containers of the housing complex. Only residual waste is collected at this drop-off site, which is located below the visitors parking area.



Bag sizes / colors:

- 17 Liters = Orange
- 35 Liters = Green
- 60 Liters = Red

Recyclable waste can be thrown in the respective containers at the local recycling drop-off site in town.



Please only use the garbage bins with plastic bags and dispose them inside of a specifically labeled, prepaid garbage bag. Please do not throw or pour any materials or hazardous liquids in the toilet, sinks or shower. Please avoid anything which could clog the toilet or drains.

Cleaning

If you happen to have a mishap (extreme dirt, liquids on the floor or work surfaces, etc.), we ask that you clean this up immediately. We ask you to leave the apartment swept clean on departure and to replace all dishes cleaned in the cupboards.

Rest Periods

In the spirit of being a good neighbor, we ask you to observe the public rest periods such as lunchtime, nighttime and Sunday rest. Out of respect, silence should also be maintained in the apartment itself between 10:00 p.m. and 7:00 a.m.

Internet/Wi-Fi

The use of the Internet with your own Wi-Fi-enabled device (notebook, PDA, smartphone, etc.) via the Wi-Fi connection is free of charge. You use the Internet at your own risk, the host excludes any liability in connection with the Internet use of the guest.

Smoking

Smoking is not allowed in the apartment. Please leave the apartment to smoke. Please dispose of the completely cooled cigarette butts in the garbage can.

Pets

Pets are not allowed in the apartment

Parking

Parking space No. 1 is available exclusively for our guests in the underground car park of the housing complex. Additional outdoor parking spaces for visitors of the seven Chalets are available for shared use.

Right to enter property

In case of immediately necessary repairs, it can be essential for the host to enter the vacation home without the knowledge of the guest. However, the host will do anything in their power to inform the guest in due time if such repairs are necessary.

Keys

Handing over the apartment takes place without face-to-face contact. The key to the apartment is stowed in a small key safe just left of the entrance door. You will receive the code shortly before your arrival. On the day of departure we ask you to replace the key in the safe and lock it properly.

The key to the apartment is also used to open the garage. The door for the stairs leading down from the walkway to the garage and basement is unlocked using a different key. This is attached to a key ring together with the key for the basement compartment and is located in the key box inside the apartment, behind the front door.

Please never give the keys away. Loss of any keys is to be reported to the host immediately, and guests are liable for any replacement cost.

Liability

The host is not liable for valuables belonging to the guest(s).

Check in / Check out

Check in is possible from 3 p.m. on the day of arrival. On the day of departure, we ask our guests to vacate the apartment by 10 a.m. at the latest. Please leave the apartment in the condition you would like to find it when arriving for your vacation.

By booking the vacation home we assume that the house rules are accepted and respected.

Thank you for your attention.

We wish you a very pleasant stay, joy, relaxation, and recreation.

Feel free to contact us if you have any questions.

Sincerely, your hosts